



Village BREEZE

A Joint Publication of the Laguna Woods Village Corporations

In This Edition...

There will be fireworks in GRF at the annual Fourth of July Celebration! Plus, Don't be Trashy, Village Life is coming, and more in store for GRF on [pages 2-6](#)

Third tries to find Waldo, gets ready to grill, and digs into the budget. Plus, meet Third Director Susan Caine and more on [pages 6-12](#).

New? United wants to welcome you, so consider attending a New Resident Orientation Meeting. Also in United, parking patrols, "Legally Speaking," and more on [pages 13-17](#).


At the Towers, it's time to get outside and enjoy the patio, plus clean comedy and magic and more on [pages 18-19](#)



Laguna Woods Village Memorial Day Event

Photo by Mark Rabinowitch

[Click here](#) to view a calendar of upcoming Business Planning (Budget) meetings, or visit lagunawoodsvillage.com and click Resident Links.

Having trouble viewing the Village Breeze? Click the download icon at the bottom left of the screen for a PDF version. 

Share the Breeze

Do you know someone who would like to receive the Breeze? Forward this email to a friend and tell them to [click here](#) to sign up to receive the Village Breeze by email, or visit www.lagunawoodsvillage.com, and click the sign-up link at the top of any page.

GOLDEN RAIN FOUNDATION of LAGUNA WOODS

There will be Fireworks (Literally!) at the Village Fourth of July Celebration

This Independence Day, bring your friends and family to the Clubhouse 2 Fourth of July celebration. Enjoy live music with Village favorites Doc Rock It & the Radio Flyers, plus a bounce house and arts and crafts for the kids. The highlight of the night will be the first ever Laguna Woods Village fireworks show!

Bring your own chair or blanket, because seating will not be provided. You can BYO drinks too—please, no glass bottles or containers. The Just Chill ‘N Ice Cream Truck

and the Martinez Food Stand concessions will be available for purchase of refreshments.

The concert begins at 6:15 p.m., and the fireworks begin at 8:45 p.m.

The Fourth of July Celebration is no cost. Grounds open at 4 p.m. (please, no early arrivals). Parking is available at Clubhouse 7 and the Community Center, with complimentary shuttle service provided. The Gate 12 entrance will be used for unloading only; no parking is allowed by the 19 Restaurant or Clubhouse 2. Since parking is limited, consider carpooling with a neighbor. Call 949-597-4286 for more information.

GRF Soaks up the Sun

If you’ve visited Clubhouse 4 recently, you may have noticed solar panels on the roof near the pool. These panels were recently installed by GRF to help heat Pool 4 by utilizing renewable energy, and lowering energy costs. Plans are in place to install panels to heat pools throughout the Village. Happy swimming, and don’t forget your sunscreen!



Photo by Mark Rabinowitch

Don't Be Trashy!

There has been an increase in dumpster violations, especially with bulky items left by the trash enclosure and the disposal of construction waste. These violations require extra staff time and their disposal costs residents over \$75,000 a year. Please, abide by the following rules regarding bulky, hazardous, and construction waste:

Bulky Items: Free bulky item collection occurs the third Saturday of each month. Bulky items may be set out the night prior and no later than 7 a.m. on the day of collection. Waste Management, Inc. also offers free in-home bulky item collection on an on-call basis. Residents may schedule up to two in-home bulky item collections per calendar year, with a maximum of five bulky items per collection. To schedule an in-home bulky item collection, call Resident Services at 949-597-4600.

Household Hazardous Waste and E-Waste: The City offers door-to-door collection of HHW and E-Waste. Acceptable materials for pick up include: automotive products (used motor oil, oil filters and batteries); garden chemicals (pesticides, herbicides and weed killers); paint products; household cleaners; household batteries; thermometers and thermostats; and fluorescent tubes and compact fluorescent lamps.

Reservations are required for both HHW and E-Waste collections:

Go to www.wmatyourdoor.com

Call 1-800-449-7587 (Monday through Friday, 5 a.m. to 5 p.m.)

Email atyourdoor@wm.com

Sharps: Drop off needles, lancets and other home-generated sharps waste at City Hall during regular business hours free of charge. For everyone's safety, residents must place sharps waste in a rigid and needle puncture-resistant container (e.g., laundry detergent bottles, soda bottles or medical sharps containers). Loose materials cannot be accepted.

Construction Waste: It is illegal to put construction waste in the Village dumpsters. Waste Management works hard to meet State-mandated environmental requirements by disposing of construction materials properly. Waste Management cannot clear the dumpster if any of these materials are present:



DO NOT PLACE THESE CONSTRUCTION MATERIALS IN THE COMMUNITY DUMPSTERS:

Carpet
Concrete
Insulation
Lumber
Masonry

Metals
Porcelain
Plastics
Rock
Tile

Contact waste management at 949-383-8516 or mbishop2@wm.com before making manor alterations for a construction dumpster, or self-haul to a qualified facility. Consider requesting that the contractor include waste handling costs in the quote.

Remember: if you or your contractor are caught placing construction waste in the dumpster, you will be subject to disciplinary action.

The Best We Can Be

By GRF Director Joan Milliman

We now have a thriving community. We are coming out of a transition period and into a time of great energy and innovation. Your talents are needed to perpetuate that trend to make Laguna Woods Village all that it can be as it continues to become part of the 21st Century. It's time to step up and give back to the community you so enjoy and help it become one of the best in the country.



This year, candidates will have the opportunity to speak directly to all residents in several ways:

- Through their written statement in The Globe
- Through several Meet-the-Candidates Meetings
 - That of their own Mutual
 - The Association of Condos and Coops (ACC)
 - Friends of the Village (FOV)
- Directly over Village TV in an exclusive video
 - You will be able to give a three-minute statement and answer one pre-determined question
 - The video will be run several times on Village TV during the election period
- By going to your Mutual Board Meetings and getting introduced by the President

As a pre-requisite to becoming a candidate and for more information on being a board member, two meetings are being held: Candidate 101 and Candidate 102. Sponsored by the ACC and by FOV, all potential candidates are invited to attend. Candidate 101 will meet on June 19 at 4:30 in the PAC (CH 3) Dining Room 2 and Candidate 102 will meet July 17 at the same time and place. Look for the notifications for these meetings in the Globe.

The Everly Brothers Experience Is Coming to the Performing Arts Center

You'll be "Crying in the Rain" if you miss the Everly Brothers Experience!

The Everly Brothers were American country-influenced rock and roll singers, known for steel-string acoustic guitar and close harmony singing. The Everly brothers inspired artists like the Beatles, Bob Dylan, the Rolling Stones, Simon and Garfunkel, the Kinks, and many groups that utilize the blend of two-part harmony. Their career spanned three decades and their music continues to influence artists around the world.



Brothers Zachary and Dylan Zmed take the stage as the uncanny Everly Brothers Experience tribute, performing all their hits including "Cathy's Clown" and "Walk Right Back." The Everly Brothers Experience takes place on Saturday, July 22 at 7:00 p.m. at the PAC. Tickets are on sale now at the box office for \$15 orchestra and \$10 balcony. A no-host bar will be open. Call 949-597-4289 for more information.

Village Life: Summer Edition Arrives in July

Back by popular demand, the Summer Edition of Village Life is set to hit mailboxes in July. New for this edition will be a calendar of club events.

Happy 40th Anniversary Laguna Woods History Center!

By Catherine Brians, Chief Communications Officer, Laguna Woods History Center



For 40 years, the Laguna Woods History Center has recorded major events and the weekly news of our community. Did you know there is a Skyhawk bomber engine buried under building 272 on Avenida Sevilla? Well, your Laguna Wood History Center knows!

The Orange County Register did not digitize the Globe until January of 2006, so dedicated volunteers scanned 40 years of the Globe and prior weekly newspaper, preserving local news from the rapidly decaying newsprint.

Laguna Woods is chronicled by pictures and commentary on the pages of the 50th Anniversary Book produced by the Center. Three resident volunteers wrote and photographed the one hundred fifty

page coffee table book: Bob Ring, Past President of the History Center, Myra Neben, former editor of the weekly newspaper, and photographer Pat Wilkinson. The book is a fascinating snapshot from our beginning to our current status in Laguna Woods, a world-class city in South Orange County. Details on how our streets were named; Village tree species and accompanying photos, manor layouts and early construction photos are also found in the pages. The Anniversary book is available for purchase at the History Center.

To better understand the evolution of the Village, The History Center is interviewing and recording long-term residents to share their opinion on how the community has changed over the years. The YouTube videos are featured on the History Center's webpage, www.lagunawoodshistory.org. The website also contains other community events and information.

VMS staff members are invited to use the archival material to obtain/research history and pictures that could assist them in their job and help them know more about the community in which they work.

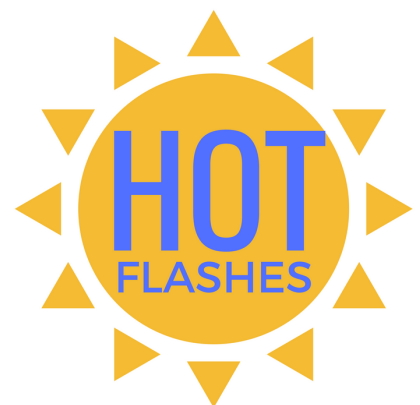
The Laguna Woods History Center is here for residents to research and read about their place in local history. Call for hours of operation at 949-206-0150. The Center is an independent non-profit organization supported by donors and operated by volunteers.



Hot Flashes

By Third Secretary Burt Baum

June is busting out—it's that time of year when everyone's fancy turns to thoughts of love and of outdoor activities. This month in the Breeze we discuss various outdoor activities such as barbecuing, tree trimming and dog walking. (We will talk about love at another time.) Grilling is fun and eating burnt meat is a treat, but there are certain restrictions on what you can do so that you don't burn down your manor or annoy your neighbor. Walking Fido particularly when it's warm is fun, too, but there are also rules about that. See the articles that follow for the details.



We are not called Laguna Woods for nothing. The Village has about 35,000 trees and of that total,

Third has a goodly share. Now is a nice time to take a walk around the community and enjoy them. Read about how they are maintained and the reasons for trimming them.

Want to learn about Susan Caine one of our newer board members? Read on.

This is also the time of year when the Boards go through the arduous process of setting a budget for the following year. Want to know how Third is deciding on how to spend your money in 2018? Attend our budget meetings. [Click here](#) or go to the Village website to find the time and place.

Forget Finding Waldo, Try Finding a Manor

By Third Director Bert Moldow

Have you ever wondered why it is so difficult to find the building number you are looking for? Don't think it is your age because you are not alone.

We are all victims of the decision made 52 years ago to assign addresses to buildings in the order in which they were built. Unless you also know the cul-de-sac number of your destination, you can be in for a longer search than expected.



Over the years, Boards have tried to do something to make it easier to find a building. They have added the addresses of buildings inside a cul-de-sac at the corners, but unfortunately these address can be hard to see if you are driving, particularly at night.

Boards have tried to find some standard way to solve this problem, and have concluded that there is no one-size-fits-all solution. Each building demands its own solution, and it has been decided that over time staff will be asked to recommend the best building number sign and location for each individual building. If there is no nighttime illumination, a light will be installed. In some cases, the number size on the sign will be increased. If a building is set back from the road, an address sign will be added at the cul-de-sac entrance as well as on the building. Where there are curbs on the corners of cul-de-sacs, the building address within the cul-de-sac will be painted on the curb. Where no curb exists, a reflective sign on a post will be used.

BBQ Regulations on Balconies, Decks and Patios

Summer is now upon us, and so is the beginning of the BBQ season. Many residents enjoy the warm summer days by cooking outdoors. In order to ensure safety for all residents, please be aware of the regulations below:

What is allowed in the Village?

- Electric Grills
- Propane grills with a container capacity no more than 2.5 pounds
- Grills that are stored in a safe manner and do not obstruct walkways

*What is **not** allowed?*

- Use of grills on balconies and decks
- Use of grills within 10 feet of buildings or combustible material
- Propane grills with a container larger than 2.5 pounds*
- Use of a grill that creates a nuisance (excessive smoke or odor) to neighboring units.

* an adapter can be purchased to convert to the smaller tank.

In addition to the above items, please follow the safety tips below when operating a BBQ grill:

- Follow the manufacturer's instructions
- Fasten the propane tank securely to the grill
- Place your grill on a level surface so it will not topple over
- Light your grill with the top open
- Supervise the grill when in use and keep everyone away, including pets
- Use long-handled tools especially made for cooking on the grill
- Do not wear a loose apron or loose clothing while grilling, and always wear shoes
- Thoroughly clean grill after each use
- Keep a fire extinguisher nearby
- Always use or store cylinders outdoors in an upright (vertical) position

Complaints related to grilling may be registered with the Compliance Division by calling 949-268-CALL or by calling the Security Department at 949-580-1400.

Director Profile: Susan “Suzy” Caine

By Third Adviser Carol St. Hilaire

Growing up in New Jersey, Third Director Susan “Suzy” Caine’s goal was to become a teacher. She fulfilled that goal, and feels fortunate to have taught some incredible kids. Besides raising her son, Steve, teaching was the most fulfilling time of her life. Steve and his wife have two sons, and Suzy finds great joy in her grandkids. Suzy moved to Laguna Woods seven years ago. She shares life with a mini-dachshund, one of the many dogs who have enriched



her life. An avid reader, she joined a newly-forming book club, led by journalist Eleanor Nelson. Suzy is also interested in theater, art, cooking, and entertaining friends.

Suzy spent her adult life living in or near Washington, D.C., and recognizes the importance of good governance and grassroots participation. A staunch advocate for women, she was involved in the implementation of Title IX, leveling the playing field for women in sports. She established a Rape Crisis Program, the second in the USA, and participated in providing shelters for battered women and children. As a sales and marketing manager/exec in the hi-tech industry, she managed accounts, supervised staff, sold over a million dollars of business every year, and wrote proposals, marketing and training material, and making presentations. As a Third Board member, Director Caine is working hard and learning as much as possible. She looks forward to communicating with Laguna Woods Village residents, listening to their comments and ideas. Working together, she believes we are a strong and vibrant community.

Did you Know?

By Third President Rosemarie diLorenzo-Dickins

- You need approval from the Landscape Department before planting shrubs or flowers adjacent to your manor. Approval is granted through the Yellow Stake program. Plants grown under the Yellow Stake Program are the responsibility of the manor owner/occupant. To request a Yellow Stake, call Resident Services at 949-597-4600 or email residentservices@vmsinc.org.
- You should consider submitting a key to the Key File Program. It is a voluntary program that is beneficial should you find yourself locked out of your unit, or if there is an emergency for which access is required. Visit Resident Services with a copy of your manor key to get started. Keys on file are locked in a secure cabinet.
- Many residents enjoy doing light gardening work around their manors, and their efforts to beautify their neighborhood are to be applauded. Did you know that Landscape staff will pick up and haul away the clippings generated by such activities? Simply do your gardening work, neatly pile the clippings on the lawn in a visible location, and contact Resident Services at 949-597-4600, or residentservices@vmsinc.org. A staff member will be scheduled to come by and pick up your cuttings. For those who hire an outside gardener to do extra work around their manor, please be sure to have that contractor haul away the clippings.



**DID YOU
KNOW?**

Third Board Report: Financial Update

Treasurer Steve Parsons reported at the May meeting of the Board of Directors that total revenue for Third through March 31, 2017 was \$8,344,000 compared to

expenses of \$6,333,000, resulting in more revenue than expense by \$2,011,000.

This surplus was primarily due to the timing of reserve expenditures; specifically fewer reserve expenditures for building structures, roofs and elevator replacements. This is because program work was delayed in the first quarter due to rain, and some expenditures that were not yet billed.

In a closed session of the Finance Committee delinquencies for unpaid assessments totaling \$368,865, were reviewed. These delinquencies represent about 1.1 percent of the annual assessment budget, but have accumulated over a number of years. Third is able to maintain such a relatively low level of delinquencies by following prescribed collection policies and pursuing payment on these accounts, either through the non-judicial foreclosure process or by obtaining personal judgments in small claims court.

Manor resales are going well. Sales volume in dollar amount in 2017 is up by 7 percent when compared to the same period in 2016. The average resale price is also up, by 6.7 percent.

Third's Budget, In Detail

Third is currently developing its Business Plan (budget) for 2018. So far, the board has reviewed service levels for the Maintenance and the Landscape Divisions. The budgets for each Department are broken into Operating Expenditures (for current year operations) and Reserve Expenditures (for long-term repairs and replacements).

Under Maintenance, the largest proposed Operating Expenditure is janitorial services, just as it has been for the past five years. Janitorial Services include cleaning for breezeways and common areas of multi-story buildings, freestanding laundry buildings, and miscellaneous janitorial services in Mutual common areas and carport cleanings. Close behind is Plumbing Service, which provides funding for the variety of plumbing services related to plumbing components that are the responsibility of the Mutual. The main categories of service include addressing stoppages, leak investigation and remedial work related to plumbing leads. Other Operating Expenditures include balcony/breezeway resurfacing, carpentry services, roof repairs, and building rehab/dry rot repairs/replacements, just to name a few. The numbers and details are not final for 2018; however, you can check out the 2017 Greenbook for a full list of this year's Operating Expenditures by [clicking here](#) (see Page 29 of the PDF).

The greatest Reserve Expenditure line item is Building Structures: Dry Rot Replacements. This reserve component is designed to address building structures that are exhibiting deterioration by eradicating existing dry rot and implementing preventative architectural designs to stop future dry rot from occurring. The Paint Program: Exterior is another significant Reserve Expenditure. See Page 34 of the 2017 Greenbook for a full list of this year's Maintenance Reserve Expenditures.

Under Landscape, Shrub-Bed Maintenance takes the cake as the highest Operating Expenditure, followed closely by Lawn Maintenance. The Shrub-Bed Maintenance program consists of all pruning, raking, weeding, mulching, re-planting and edging in about 73 "shrub acres" in Third Mutual. The Lawn Maintenance Program consists of grounds maintenance, mowing, edging, lawn repair, turf pest management and irrigation maintenance and programming. See Page 30 of the 2017 Greenbook for a full list of this year's Landscaping Operating Expenditures.

There is one Reserve Expenditure for Landscape: Tree Maintenance. Tree Maintenance crews perform routine tree trimming on a scheduled basis on approximately one-third of the 35,000 trees within the Village. There many items in the 2018 Business Plan that Third has yet to review, including electricity, water, trash, legal fees, insurance and others. So stay tuned, and attend a budget meeting. All members of Third Mutual are encouraged to participate in the business planning process. [Click here](#) for a calendar of upcoming meetings.

Caring for our Tree-mendous Urban Forest: Frequently Asked Questions

There are over 35,000 trees in Laguna Woods Village, thousands of which enrich the scenery in Third Mutual. So you are not stumped about their care, below are the questions most frequently asked by residents about the trees in Third:

Why must the trees be pruned?

There are four primary reasons for the pruning or trimming of trees: to improve the structure or scaffold of a tree; to improve a tree's overall appearance; to remove diseased or damaged wood; to lessen wind resistance. The tree pruning practices in Laguna Woods Village have been customized to improve the trees' health and ability to withstand storm damage in light of the shallow rooting of the community's trees.

Tree trimming is performed on a regular schedule as determined by the community's Mutuals, on a cycle that runs from 32 to 34 months. Trees in Laguna Woods Village are pruned as needed; not every tree requires pruning on every cycle. Recently added, ArborPro software tracks every tree in the Village by location and identifies each by kind, age, width, height, pruning needs, etc.

Why are trees occasionally removed?

Since trees are essential for the reduction of pollutants in the atmosphere, the production of oxygen and to enhance the park-like appearance of Laguna Woods Village, landscaping generally “leaf” them where they are. Sometimes, however, a tree must be removed, if one or more of the following conditions exist: risk to safety; overcrowding; disease or insect infestation; present or potential damage to structures; poor condition or declining health of the tree. All tree maintenance and removals are performed under the supervision of certified arborists, who follow guidelines established by the International Society of Arboriculture. Trees scheduled for imminent removal are painted with a bright orange or red dot.

Tree removals for the aforementioned reasons are budgeted items which are accomplished when the tree crew is performing normal scheduled maintenance. Emergency situations are handled as they arise.

Landscape maintenance requests, including those regarding trees, should be directed to Resident Services at 597-4600, or residentservices@vmsinc.org.

Dog Rules and Regulations

The weather is getting warmer and many residents are taking their dogs on long walks. To ensure the safety and peace of the community, please remember to follow these guidelines for dogs:



Do:

- Have the dog on a leash, not longer than six feet, at all times while outside of the home.
- Pick up any dog waste and dispose of it in the correct container

Don't:

- Let dog bark continuously. This disturbs the peace and comfort of neighbors
- Allow dog to be aggressive in the Community
- Leave dog unattended in the Community, including common areas, balconies and patios

Dog disturbances may be reported to the Security Department at 949-580-1400 or anonymously to the Compliance Department by calling 949-268-CALL.



Report from the United Board Meeting

United President Juanita Skillman The United Board was hard at work in their May meeting. On the Consent Calendar, nine manor alterations and one tree removal were approved, while one drainage addition was denied. In addition, the United Board approved the new Red Curb Procedures, providing guidelines as to where Red Curbs can be put, and where they need to be removed or modified to increase parking.

The Executive Hearings Committee, which hears all disciplinary and damage restoration cases, was renamed the Member Hearings Committee, for clarification.

The Financial Report, as of March 1, 2017, showed that the Mutual had a favorable balance of \$1,503,000. United was better than budget after the first quarter by \$1,479,000. The current reserve balance is \$21,764,000.

The 2018 Budget Calendar was discussed. President Skillman announced that residents are invited to attend these budget meetings. The Board's final review of the Budget will be televised on TV 6, August 10 at 9:30 a.m.

A new Architectural Control and Standards Committee was formed to handle Manor Alteration requests. Committee members include Directors Dorrell (Chair), Bassler and Tibbets with Alternate Directors Skillman and Achrekar.

New Committee assignments for both United and GRF Committees were approved.

A new Directors' Code of Conduct was discussed and approved.

Proposed revisions to the Parking Decal Policy were debated and denied. A new Parking Committee was formed to research parking issues and seek solutions. See Director Achrekar's article below for more information.

New, or Looking to Learn about United? Attend a United Mutual New Resident Orientation

By United First Vice President Janey Dorrell

United Mutual offers New Resident Orientation, which is a great way to learn about living in the Village

and what is happening in your neighborhood. At the orientation, you will get the opportunity to meet a United Board Director, who will go over the ins and outs of living in the United Mutual, and a member of the Laguna Woods City Council.

Your United Directors will answer questions like: what alterations do I want to do to my unit? How do I check-in my overnight guests? Also covered are the shared amenities. For instance, do you know that you can enjoy live entertainment or watch a movie with free popcorn at our Performing Arts Center? Learn about the Village Disaster Preparedness Task Force and learn how the Laguna Woods Village Foundation assists our residents in times of financial distress. Call Resident Services at 949-597-4200 for more information on our next New Resident Orientation held in the Board Room located at the Community Center. Our Orientations are at 9 a.m. the first Friday of the month, with the exception of our evening sessions on August 9 and November 8 at 6 p.m. Bring your questions.

Legally Speaking

By Jeffrey A. Beaumont, Esq., Legal Counsel for United Laguna Woods Mutual

Did you know that United Laguna Woods Mutual (“United”) was formed primarily to manage, administer, preserve and operate 6,323 residential units and common area on a stock cooperative basis (the “Community”), all subject to the provisions in its Articles of Incorporation, Bylaws, and Occupancy Agreement (“Governing Documents?”) Incidentally, the Governing Documents provide the proverbial *who, what, when, where, why and how* necessary to minimize confusion, and provide guidance aimed at resolving issues in the Community.



Did you know that United is considered a “common interest development,” and is subject to a specific body of law that governs condominium and planned developments, such as yours? In fact, this body of law is found in the Davis-Stirling Common Interest Development Act, and addresses many of the day-to-day issues that typically arise in common interest developments, such as ownership rights, property use and maintenance requirements, finances and dispute resolution, just to name a few. Did you know that United is governed by a volunteer Board of Directors, comprised of members of the community, like you? In fact, under the Governing Documents and applicable law, United’s Board of Directors has the right and duty to implement the provisions of the Governing Documents and to take steps to enforce its rights and obligations under the same.

Communications Committee Trash Talk

United Secretary Maggie Blackwell

I recently called Waste Management to explain our community is over 18,500 seniors in 200 cul-de-sacs trying to get trash out in the right place on the right day.

Let me tell you, Waste Management (949-642-1191) is friendly, but strict. Items in the wrong place/date force VMS employees to leave their regular duties to haul items away.

UNDER NO CIRCUMSTANCES is construction waste allowed to be dumped in Village trash bins. Construction waste must be disposed of off-site by the contractor. Violation of this will result in disciplinary action. Examples include doors, counter tops, pipes, flooring, toilets, wall board and other building residue. Please see “Don’t Be Trashy” on [Page 3](#).

More tips:

When you place your order for a new, non-United appliance, request removal of old one by the delivery company, including refrigerators, dryers and mattresses. Do not put them by the Village dumpsters.

Good news: United appliances are removed/replaced by VMS for no charge.

New Parking Study Committee

United Director Cash Achrekar

Laguna Woods Village was created over 50 years ago, when most families had one automobile and many families did not own a golf cart. Today, with 6,323 residences in United Mutual alone, the situation is different. Our United Mutual family has over 8,000 automobiles, over 100 motorbikes, and more than 500 golf carts, and parking these vehicles has become a challenge. Our proactive Board’s initial response was to control the number of parking permits by restricting their issuances to a



minimum and charging \$25 for excess per manor requests. Several residents thought this was unfair, so the Board voted to reassess the parking situation. A Parking Committee was formed to study the situation more closely. Directors Maxine McIntosh, Gary Morrison, Andre Torng and Cash Achrekar

were assigned to the committee. The plan is to visit every cul-de-sac and analyze parking, early in the morning, when most vehicles are parked. Their task is to count the number of vehicles and empty carports and report at the next general meeting. Residents are requested to park their vehicles as usual; no changes are proposed as of now. When you see an unfamiliar vehicle going through your cul-de-sac and parking structures making several stops between 5 and 6 a.m., give us a wave.

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Disaster Preparedness Committee

United Director Gary Morrison

Implementation of the new detailed Disaster Preparedness Plan is now in progress involving Staff, GRF and Mutual Board Directors. I want to thank CEO Brad Hudson and his staff for all their hard work preparing the document. I am receiving many kudos for their great efforts. I would also like everyone to think about volunteering to be a building/block captain for emergency situations. Let Security know if you are interested. This is a very important position. For example, if we had an earthquake and some buildings were to get damaged, the captain would have well-planned procedures to follow in every situation. The United Emergency Planning Committee is in the process of putting together an all-encompassing plan to protect residents. There will be more to come at a later date. We intend to be prepared.

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Treasurer's Report

United Treasurer Patricia M. English

United RESALES for April 2017 were \$241,903 with 38 sales. The total resales for the same time in 2016 was \$214,903 with 44 resales. This represents a 12.7 percent increase in the resale cost. The listings are low; for all of Laguna Woods Village with total listings presently between 125 and 150.

As of March 2017, the total delinquencies were \$98,683 with just 42 members in this category. United's current delinquency rate is 2.8 percent.

At the May 9 board meeting, the United President stated that she had many calls on a figure that erroneously appeared to present a loss on the Audited Financial Statements for 2016. President Skillman explained that in 2016 United removed money from the contingency fund to pay for solar installation (i.e., took a loan out of United reserves). The money will be paid back to the contingency fund over the next few years. For the year in which the reserve money is removed and spent it looks like overspending, but it is actually a good practice. United is in very good financial shape. In the prior year, United had a positive balance and placed \$100,000 in the reserves. There is, therefore, no cause for concern.

Remember To...

United Secretary Maggie Blackwell

- ▶ Make sure you glance through the entire Breeze – many articles apply to residents in every Mutual.
- ▶ Look forward, it is hard to climb the staircase to the future while always looking backward.
- ▶ Read your *Laguna Woods Village Homeowner Telephone Directory* (Farmer Publications) Table of Contents. Read the sections on the Village, the City, Senior Services, Retirement and Life Care. In fact, read all the color edged sections. You will learn more information affecting your life and it will augment what you read in your local newspaper.
- ▶ Update your personal phone lists and update your emergency information with Resident Services at residentservices@vmsinc.org.
- ▶ Download Dwelling Live to verify your guest information for the 2017-2018 year.



Bill Assistance Program Helps SCE Customers in Need

By Susan Cox, Project Manager for Southern California Edison

You, or someone you know, may qualify for a free replacement energy-efficient refrigerator, lighting, cooling system or various energy conservation services that can help save money on your Southern California Edison (SCE) electricity bill.

Through the [Energy Savings Assistance Program](#), income-qualified customers may be eligible for free appliances and no-cost installation. Customers may qualify based on current participation in an eligible public assistance program or their household income.

Last year, more than 74,000 SCE households participated in the Energy Savings Assistance Program, saving more than 27 million kilowatt-hours and reducing demand by 4,443 kilowatts. “SCE offers [rate discount, energy-efficiency and other assistance programs](#) to income-qualified customers across our service area needing support to meet their energy needs,” said Mark Wallenrod, SCE director of Program Operations. “With nearly one-third of our customers eligible, we want to ensure that as many qualified households participate and take advantage of these no-cost programs to help lower their energy bills.”

Based on the customer’s area of residence, free energy-saving products and services provided by the Energy Savings Assistance Program may include:

Refrigerator Central or room air conditioner Evaporative cooler Pool pump Energy-efficient lighting Smart power strip Weatherization services Customers can learn more about energy savings assistance and other income-qualified programs at sce.com/billhelp, sce.com/esap or call 1-800-736-4777.

THE TOWERS *at Laguna Woods Village*

The Towers Patio Happenings

The Towers Patio opened on schedule, April 29, 2017, with music provided by John Cosgriff, wine, beer and \$3-dollar cocktails offered by the Activities staff. The weather was perfect and the outdoor area—sparkling clean following the annual spruce-up—looked especially inviting.

Events scheduled for the Patio include the Memorial Day BBQ and picnic, the Fourth of July Celebration and the Labor Day wind-up party. The indefatigable Tony Rogers will provide the entertainment at each event!

Throughout the summer months the Patio is a popular spot for residents and their guests to enjoy after-dinner drinks and coffee around the fountain.



New to the Towers: Clean Comedy and Magic

The Towers Activities Committee is always working along with the building Staff to locate interesting entertainment. Early in June, residents were treated to something completely new: Clean Comedy and Magic. The performance featured energetic performers with talent and skills in a variety of areas. Some of the tricks required the assistance of audience members, so a good time was had by all. The Towers also welcomed a performance with youngsters from the Rancho Santa Margarita Singer Company in a show called “All About Summer.”

Energy Management System Project: The Towers Enters a New Era

Laguna Woods Mutual Fifty has been working for some time on a comprehensive Energy Management Project designed to modernize the systems and reduce energy use within the infrastructure of The Towers buildings.

The Board noted that this project will result in higher property values, protection of resident property from damaging UV rays, improved safety as a result of better light levels in common areas,

and better control of temperature in the manors. In addition, this project will reduce carbon emissions of The Towers by over 260 metric tons per year. The project includes many upgrades that will improve the comfort and convenience of the association's units:

- Installation of ceramic window film for all manors to reduce the amount of heat entering the building.
- Installation of Honeywell INNCOM "Smart" Wireless Thermostats integrated into the Building Management System in each condominium unit
- Installation of high efficiency transformers throughout the building.
- Installation of LED lights with motion sensors integrated into the Building Management System throughout the common areas and hallways. A total of 1069 lights would be replaced or retrofitted on all floors, in all interior hallways in common areas, basements and carports. This will result in better visibility and safety.
- Installation of variable fan drives on unit supply fans.
- Retro commissioning of variable fan drives at chilled water pumps, condenser water pumps and hot water pumps.
- Installation of a comprehensive building energy management system (sensors, controls and software).
- Programming of the building energy management system and integration into Southern California Edison's automatic demand response program, which will enable us to take advantage of lower tiered energy pricing through control of the building systems.

The proposal was overwhelmingly approved and plans are underway to implement the system.



For More
Information about
the Towers, visit

TowersAtLagunaWoodsVillage.com

About Us

This newsletter is put together by all of the housing Mutuals and GRF. If you have comments about this newsletter, please contact JoAnn diLorenzo, GRF Secretary, at joanndilorenzo914@gmail.com, Burt Baum, Third Secretary at bsqrd54@gmail.com, Maggie Blackwell, United Secretary at maggibewell@comline.com, or Katy Howe, General Manager at the Towers at katy.howe@associa.us.

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